



TECHNICAL NOTE

Including South African Asterisk Voice Prompts on the Com.X Range.



Background

Somewhat isolated in the southernmost tip of Africa, we often have to make do with products intended for an American or European market. Sometimes, this means converting measurements from imperial into metric equivalents, sometimes we may need a transformer between our power outlet and the product it is powering.

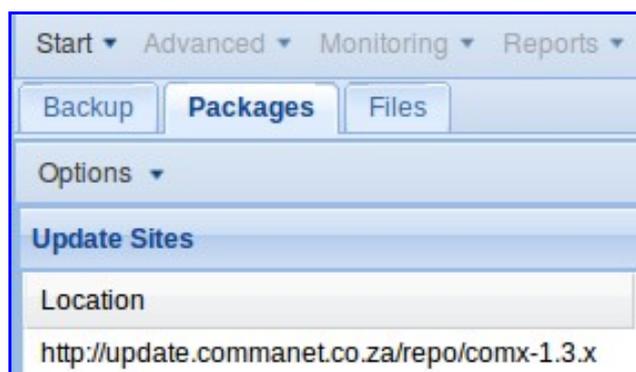
In telephony, it has often meant that our private telephony systems have only an American voice in which to provide feedback and instruction to users and callers alike.

This is not particularly bothersome. The words are clearly enunciated and each of the messages provides perfect feedback to the user, but there's no denying that a local voice would be preferred.

Managing Voice Prompts

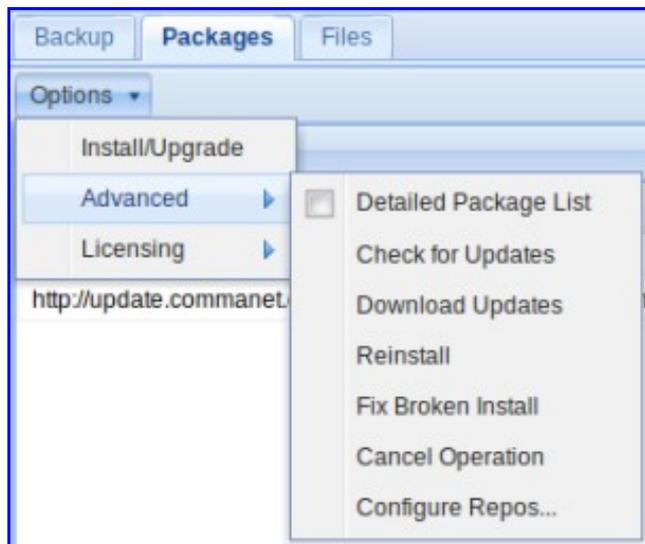
Far South Networks is pleased to make available two packages of South African voice prompts for the Com.X PBX and SIP Gateway product range; one featuring the voice of “Kevin”; an English speaking South African male, and the other, “TL”; an English speaking South African female. Both packages are available instantly, downloadable directly through the Com.X GUI from the Far South Networks software repository.

To install either package, navigate to the GUI, and select Start, System Maintenance , and finally select the Packages tab:



Then select Options, Advanced and enable the detailed package list.

TECHNICAL NOTE



Finally select either the Kevin or TL asterisk sounds package (so that it is high-lighted) , and then select install/upgrade from the Options list.

Packages	
Name	Description
freepbx-sounds-extra	extra sounds for FreePBX
asterisk-sounds-za-kevin-wav	Asterisk prompts, ZA region, male, Kevin, WAV
asterisk-export-cdr	Not Installed

You can resort to the default American prompts at any time by issuing the following command from the terminal interface of the unit:

sudo update-alternatives --config asterisk-prompt-en

And selecting Option 1 for Alison.

```
comma@FSN3X00122:~$ sudo update-alternatives --config asterisk-prompt-en
There are 3 choices for the alternative asterisk-prompt-en (providing /usr/share/asterisk/sounds/en).

 Selection    Path                                                    Priority    Status
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 0            /usr/share/asterisk/sounds/en_US_f_Allison            50         auto mode
* 1            /usr/share/asterisk/sounds/en_US_f_Allison            50         manual mode
 2            /usr/share/asterisk/sounds/en_ZA_f_TL                 50         manual mode
 3            /usr/share/asterisk/sounds/en_ZA_m_Kevin              50         manual mode

Press enter to keep the current choice[*], or type selection number: 1
```

Issuing the command again would allow you to select a different option, and restore Kevin or TLs prompts if you so wished.