

3CX PBX APPLIANCE

Unified Communications for SMME's
Mobile (Android & IOS) Apps and Web client
Video Conferencing & Live Chat
Multiple access technologies: Telco, SIP, WebRTC



Features

IU * 19” rack-mount format

PBX capacity:

- 250 Users: IP phone or Analogue phone POTS support
- 64 simultaneous calls (select from 8, 16, 24, 32, 64)

SIP trunks: 64 * G.729a CODEC's (select from 8, 16, 24, 32, 64)

Telephony hardware:

- 2, 4, 6, 8 Analogue (FXS or FXO)
- 1, 2, 3, or 4 Primary Rate ISDN (TE or NT mode)

WAN ports:

- Gigabit Ethernet
- LTE (cat 4 or 6)

LAN:

- Gigabit Ethernet,
- USB2.0 (OTG)

Network Protocols and Services: PPP, IPv4, HTTPs

Routing: Static, DHCP

IP phone support: Auto-provisioning for Yealink, Poly, snom, Fanvil, Grandstream, Htek

3CX PBX license packages: Standard, Professional and Enterprise

3CX Web-based GUI: User friendly, install and configuration “wizard”

Mobile office tool kit:

- Unified Comms: Voicemail to Email, Fax to Email, Presence, Directory, Text Messaging
- Mobile app: IOS and Android
- Web based Video Conferencing
- Digital Assistant & Auto-Attendant
- Click2Call

TMS support: MAN3000 and others

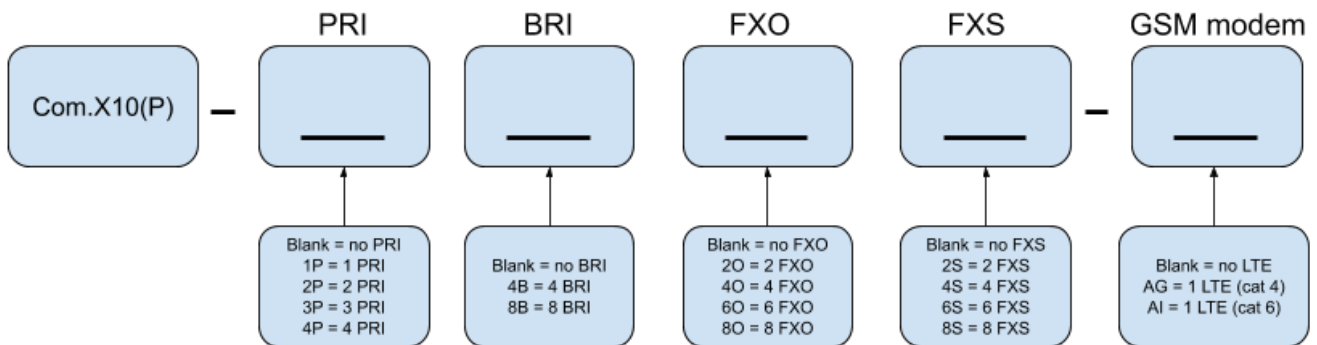
ICASA type approval (TE-2011/020)

ORDERING INFORMATION

Part Number Generator



Com.X10 is modular, with the ordering code made up as follows.
Not all combinations are possible.



Note:

Total FXS plus FXO ports may not exceed 8 ports per device
Total PRI ports may not exceed 4 ports per device
Com.X10(P) defines 3CX PBX feature support
PRI, FXS & FXO technical specifications within the Com.X10 “Quick Start” and “Installation Guides”

Part number examples (many other build options are available):

Com.X10(P)-SX	IP PBX, 4 Gigabit Ethernet
Com.X10(P)-SX-AI	IP PBX, 4 Gigabit Ethernet, LTE cat 6
Com.X10(P)-4O4S	IP PBX, 4 Gigabit Ethernet, 4 FXO, 4 FXS
Com.X10(P)-8O	IP PBX, 4 Gigabit Ethernet, 8 FXO
Com.X10(P)-IP-AG	IP PBX, 4 Gigabit Ethernet, 1 PRI (TE or NT mode), LTE cat 4
Com.X10(P)-IP8O	IP PBX, 4 Gigabit Ethernet, 1 PRI (TE or NT mode), 8 FXO
Com.X10(P)-IP	IP PBX, 4 Gigabit Ethernet, 1 PRI (TE or NT mode)
Com.X10(P)-2P	IP PBX, 4 Gigabit Ethernet, 2 PRI (TE or NT mode)

Technical Specifications

Host Processing Platform	Com.X10			
CPU	Intel Bay Trail Celeron N2930 CPU, 1.83GHz, Quad Core			
Memory	8GB DDR3			
Storage	128GB MSATA SSD (Optional dual RAID 1TB HDD)			
I/O Ports	4 x GbE LAN (+2 * 100Base-T for 2PRI models), 2 x USB 2.0, 1 x RS-232			
WAN ports	LTE			
Operating System	Debian 9 (Stretch)			
Telephony Interfaces (per unit)				
	Primary Rate	Basic Rate	Analog (FXS)	Analog (FXO)
Voice Ports	30 or 60 (EI)	8, 16	2, 4, 6, 8	2, 4, 6, 8
	Note: Telephony port expansion supported via connection of Comma iTA units			
Physical	RJ-45	4 x RJ-45	RJ-11	RJ-11
Electrical	EI/G.703 120Ω TI/G.703 100Ω	S/T TE or S/T NT (software selection)	Zone dependent, software programmable DC and AC characteristics. Balanced sinusoidal ringing (3 REN)	Zone dependent, software programmable impedance matching.
Protection	Power cross Inter-building	-	Power cross Inter-building	Power cross Inter-building
Conformance	TBR 4	TBR 3		TE-001 (Country- dependent)
Voice Features				
Echo Cancellation	Hardware based G.165 type adaptive echo cancellation per channel Up to 64 channels at 16 ms or 32 ms Up to 32 channels at 64 ms (Up to 64 channels at 64ms for 2 PRI models)			
Hardware Codecs	-	-	G.711 A-law or μ-law	G.711 A-law or μ-law
Software Codecs	G.711, G.729A, OPUS			
Fax and Modem	Packet-network synchronization and G.711 provide transparent fax/modem support			
Signaling				
Signaling System	ISDN PRI - ETSI ISDN PRI - NI-2 EI-CAS TI-CAS	ISDN BRI – ETSI ISDN BRI - NI- 2	Loop-start DTMF	Loop-start DTMF
Other Features	Configurable network clock synchronization	Configurable network clock synchronization	Caller ID transmission Hook flash Distinctive ring	Caller ID reception
Packet Interfaces				
VoIP	SIP + RTP			

Technical Specifications

RF Interfaces (FMC)		
	LTE category 6 (Advanced)	LTE category 4
Antenna Geometry	Dual Rx diversity	Dual Rx diversity
Antenna connector	2 * SMA(F)	2 * SMA(F)
Antenna gain (Omni-850)	2.5dBi	2.5dBi
Frequency range	690MHz – 2700MHz	690MHz – 2700MHz
Polarisation	Linear Vertical	Linear Vertical
SIM slot	Micro SIM	Micro SIM
GSM Frequencies	900 / 1800MHz	900 / 1800MHz
WCDMA bands	1, 3, 5, 8	1, 5, 8
LTE bands	1, 3, 5, 7, 8, 20, 26, 28, 38, 40, 41	1, 3, 5, 7, 8, 20, 38, 40, 41
Carrier Aggregation	2	Non
FDD	50Mbps (UL), 300Mbps (DL)	50Mbps (UL), 150Mbps (DL)
TDD	28Mbps (UL), 266Mbps (DL)	35Mbps (UL), 130Mbps (DL)
GSM	LTE cat 6, WCDMA 3GPP DC-HSDPA	LTE cat 4, WCDMA 3GPP DC-HSPA+
Modulation	QPSK, 16-QAM, 64-QAM	QPSK, 16-QAM, 64-QAM
Approvals	ICASA pending (Quectel EP06E – mPCIe)	ICASA TA-2017/2652 (Quectel EC25E – mPCIe)
Administration		
Management	Web based GUI, including platform backup and restore	
Logging	Log (with configurable levels)	
Field upgrade	Application and firmware remote update from hosted repository	
Call Detail Records	PostgreSQL database for CDR	
Physical Characteristics		
Power	12VDC, 5A via external AC/DC adapter (supplied)	
Environmental	0°C - 40°C	
Dimensions	427mm x 200mm x 43mm	
Mounting	Desktop or 1U rack mount (mounting kit supplied)	
Certification		
Safety	IEC 60950-1:2001 & SANS 60950-1:2003	
EMC/EMI	CISPR32 & CISPR35 Class B SANS / IEC 61000 3-2/3 SANS / IEC 61000 4-2/3/4/5/6/8/11 (Case A)	
Other	TBR3, TBR4, ICASA TE-001 (South Africa)	

3CX PBX Shortlist Feature Sets

Core PBX Features	STD	PRO	ENT
Extensions	Unlimited	Unlimited	Unlimited
SIP Trunks / Gateways Support	•	•	•
Call Routing by DID & CID (DDI)	•	•	•
Extensive Codec Support	•	•	•
Receive Voice Mail via Email	•	•	•
Calling Line Identification Presentation (CLIP)	•	•	•
Call Transfers (Blind & Attendant)	•	•	•
Calling Line Identification Restriction (CLIR)	•	•	•
Call Forward on Busy (CFB)	•	•	•
Call Forward on No Answer (CFU)	•	•	•
Hold (CW) incl. Custom Music on Hold	•	•	•
Intercom / Paging / PA Announcements	•	•	•
Call Parking / Pickup	•	•	•
Busy Lamp Field (BLF)	•	•	•
Real Time System Status	•	•	•
Easy Backup and Restore (incl. Scheduled Backup)	•	•	•
3CX SBC Connectivity	•	•	•
Voicemail	•	•	•
Voicemail Transcription		•	•
Custom FQDN		•	•
Custom SMTP Server		•	•

Office Productivity	STD	PRO	ENT
Auto Attendant / Digital Receptionist	•	•	•
Ring Extension & Mobile Simultaneously	•	•	•
Integrated Fax Server (Central and per User)	•	•	•
Supported SIP Phones Integration	•	•	•
Manage IP Phones Network Wide	•	•	•
Automatic Plug & Play Phone Provisioning	•	•	•
3CX Apps: Windows and Web Client, iOS, Android	•	•	•
Directory (Company & Private Phonebook)	•	•	•
Sync with Office 365 (Users' Phonebook)		•	•
Call Query against DB & CRM		•	•
Hotel PBX Features incl. Fidelio Certified and Mitel Compatible		•	•
Web Conference Dial-In	25 Participants*	100 Participants*	250 Participants*

3CX PBX Shortlist Feature Sets

Call Center Features	STD	PRO	ENT
Call Logging	•	•	•
Click2Call/Talk/Meet Browser Extension	•	•	•
Website Live Chat and Talk	•	•	•
Call Queue Group Rights Management		•	•
CRM Integration		•	•
Sync with Office 365 (Azure AD)		•	•
Call Queuing		•	•
Real Time Statistics & Monitoring		•	•
Supervisor Agent Status Override		•	•
SLA Alerting		•	•
Switchboard		•	•
Wallboard		•	•
Callback		•	•
Call & Queue Reporting		•	•
Call Recording Transcription and Search		•	•
Barge In / Listen In / Whisper		•	•
See Group Recordings		•	•

3CX PBX APPLIANCE

Secure Business Communications.
Any device. Any place.



FOR MORE INFORMATION

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